urban planning for aging well in cities

innovative solutions supporting cities´ transition

Thursday, September 8th, 2022

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SUSTAINABLE PLACES 2022

Activities **URBANAGE**

URBANAGE is a European Horizon 2020 project that investigates how digital technology can address the **needs of ageing people in the urban environment**.

Helsinki (FI)

Santander (ES)

Flanders (B)

How?

A Digital Twin data-driven decision-support tool, to be adopted by public servants and other stakeholders will be developed, combining multidimensional Big Data analysis, models and simulations with Artificial Intelligence algorithms, and visualizations.

Helsinki Use cases

1. IoT device for participatory urban planning OC
2. Travel time matrix for accessibility planning CS

Santander Use cases

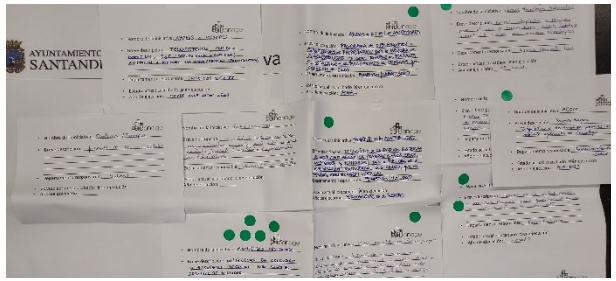
1. Age friendly route planner
2. Long term urban planning tool applying the Urbanage Age Friendliness index to the city digital twin

Flanders Use cases

1. Determination of a green comfort index score
2. City services planning for older people

COCREATION

Co-creation for identification of challenges, user requirements and potential solutions/3 workshops 3 pilots



CC1 OLDER CITIZENS

Identify needs and challenges experienced by older adults related to ageing in cities

CC2 CIVIL SERVANTS

Identify their current way of working and barriers encountered with respect to new technologies and data + validate relevant WHO indicators for age-friendly cities

CC3 CIVIL SERVANTS & OLDER CITIZENS

Creation of user journeys to prioritize user requirements based on importance and technical feasibility.

CC1 Older Citizens

I·want·to·be·able·to·plan·a·route·that·takes·into·account·potential·disabilities¤
I·want·to·know·where·the·sunny·areas·are¤
I·want·a·safe·walking·pavement·to·walk·on·during·the·winter¤
I·want·my·sidewalks·to·be·free·of·obstacles·(snow,·ice,·no·sanding,·ploughed·snow)¤
I·want·to·report·and·get·feedback·from·my·city·when·and·where·I·can·encounter·obstacles.¤
I·don't·want·non-pedestrians·to·move·on·the·sidewalk.¤
I·want·drivers·to·respect·the·stop·signs.¤
I·want·a·safe·infrastructure·to·use·the·buses.¤
I·want·to·feel·safe·in·public·space·by·not·being·exposed·to·drug·users·and·drug·dealers.¤
I·want·to·know·who·I·should·report·to·when·I·don't·feel·safe·in·a·place.¤
I·want·to·know·how·what·the·distance·is·between·point·A·and·point·B.¤
I·want·to·have·well·maintained·and·up-to-date·street·signs.¤
I·want·to·have·more·places·where·i·can·sit·down¤
I·want·to·test·the·final·device·that·I·will·be·using·to·report·data.¤
I·want·to·be·informed·about·the·obstacles·i·come·along·during·a·walk¤
I·want·a·simple·interface·that·does·not·require·many·inputs.¤
I·want·to·participate·in·the·decision-making·process·of·my·city,·particularly·regarding·my·needs·as·older·people.·(by·having·physical·workshops,·questionnaires·and/or·phone·interviews.)¤

Introduction to the URBANAGE project and the goals of the pilot → Discuss meaning of ‘age-friendly city’ to older adults → Discuss ideal (long-term) scenario / vision on ‘age-friendly city’ → Identify common challenges related to accessibility as experienced by older adults → Translate challenges and issues into user requirements

CC2 Civil Servants

Information about older adults in the public domain

Services need to remain accessible

Historical centers cannot be easily made accessible

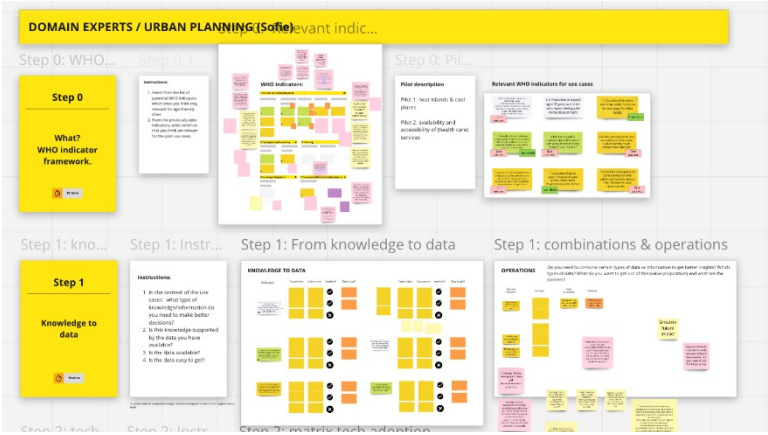
Accessible affordable housing

Increased demand of healthcare services

Social isolation

ICT and domain experts

URBAN PLANNING	General design and city planning, barrier removal
WORKS	Execution of the above works
TRANSPORT	Design of routes to cover all neighbourhoods
Mobility	Coordination of actions among other services
Citizen attention	Meeting needs and providing more personal services
IT	Technological support for all the rest of municipal services
URBAN PLANNING ROADS IT SOCIAL SERVICES POLICE	Vertical Accessibility (lifts , ramps,...)
SOCIAL SERVICES URBAN TRANSPORTS	Citizen information points



Introduction to the URBANAGE project and the goals of the pilot

Map current projects and initiatives

Map civil servants' challenges and needs

Map existing and new collaborations

Validate the relevance of the user requirements from CC1

From needs to data and models

CC3 Civil Servants and Older citizens

Introduction to the URBANAGE project and the goals of the pilot

Develop user journeys in which the different user requirements (from CC1 & CC2) were integrated as ‘elements’ to illustrate the journey

Prioritization and validation of the elements (user requirements)

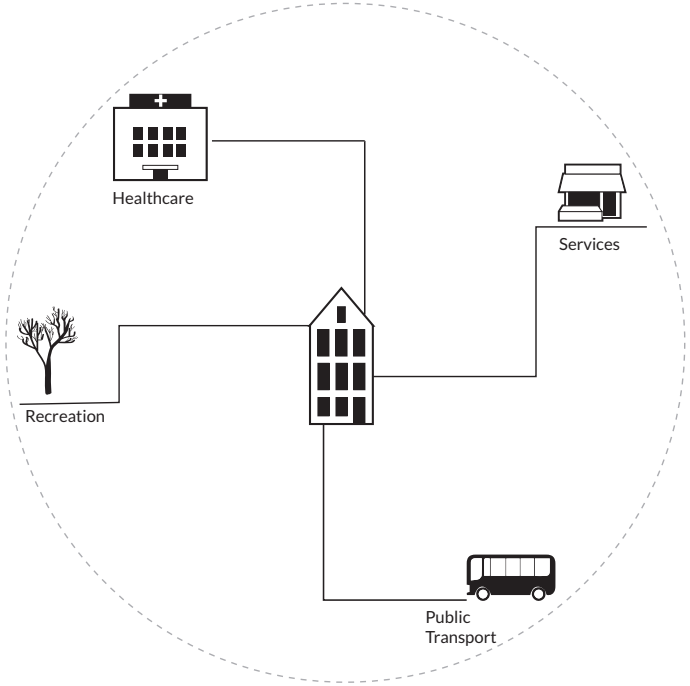
(Optional) Identification of constraints & challenges related to the implementation.

5 CHALLENGES

Challenge 1 **Lack of data about older citizens**

- Lack of disaggregated anonymised data about older citizens

Where they go?	What routes they take?	How far they go?
Who is in isolation?	What activities they join?	What places they visit?



Challenge 2 **Metadata**

- Metadata don't always describe what I need to know about that object

Is that bench accessible?
handrail, backrest, accessible & even pavement, not near cycling lane, room for wheelchair

Pleasant location:
on walking routes, parks,
but also shopping streets
(rest when shopping)

Maintenance status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"geometry":
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Challenge 3 **Filter the data at the right scale in the right format**

- Protocols to filter my data the right scale
  - Building scale
  - Neighborhood scale
  - City scale
  - Regional scale

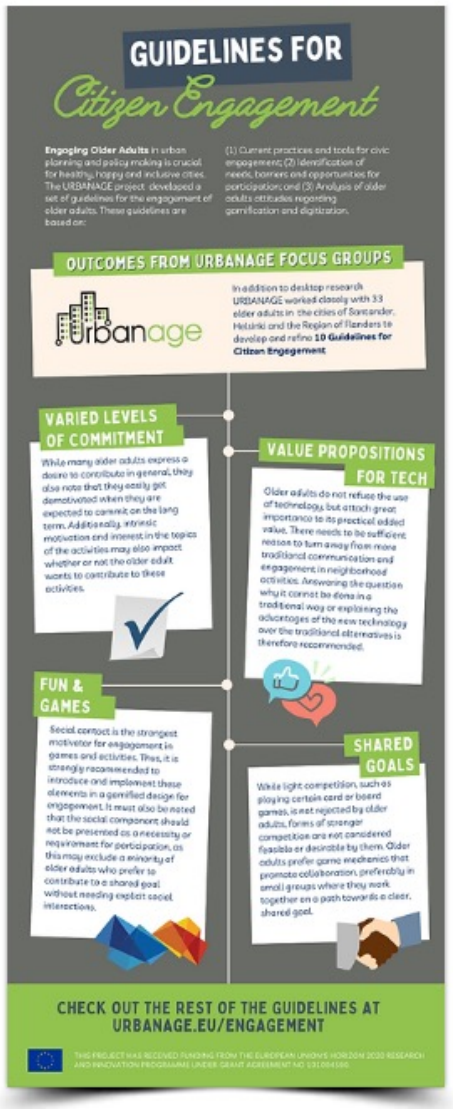
Challenge 4 **Lack or non linkable data about sidewalks and real time maintenance status**

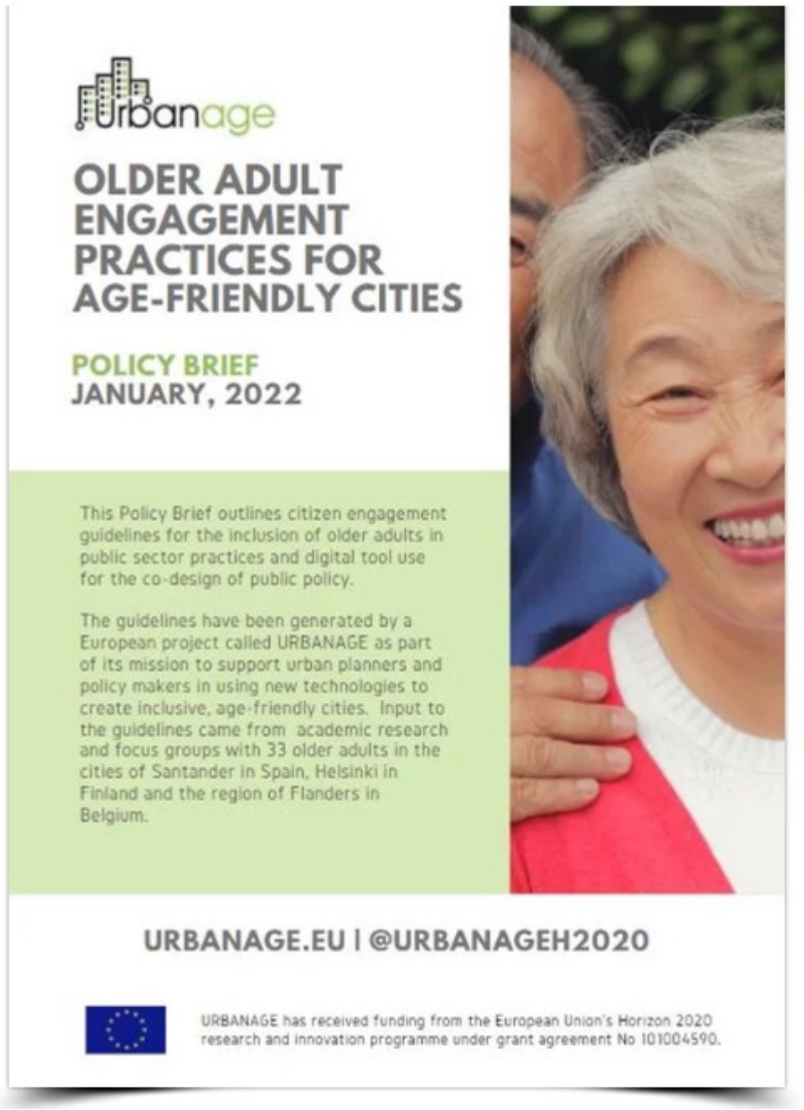
- Real time
  data about the maintenance status
  and obstacles
- Link my data together
- Lack of data about sidewalks

Challenge 5 **Models**

- What models to use? (air quality, noise)
- How to integrate model outcome? (UI-UX, map viewer)
- How to connect with models? (technical)

Policy brief





Thank you for your attention

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