

# Cocreating age-friendly cities: the Age-Friendly Neighbourhood Index and its application in urban planning

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friendly cities is an URGENT policy challenge...



# Presenting unique challenges around health, mobility, and the physical environment







# **URBANAGE** project



URBANAGE is a European Horizon 2020 project that investigates how digital technology can address the **needs of older people in** the urban environment.



Helsinki (FI)



Santander (ES)



Flanders (B)

In 2050 16% of the world population will be over 65 years old, joined to the fact that the 68% of the world population will be living in cities

(from the United Nations data)





@UrbanageH2020 www.urbanage.eu

# Co-creation for identification of challenges, user requirements and potential solutions/3 workshops 3 pilots





**CC1** OLDER CITIZENS

Identify needs and challenges experienced by older adults related to ageing in cities





**CC2** CIVIL SERVANTS

Identify their current way of working and barriers encountered with respect to new technologies and data + validate relevant WHO indicators for age-friendly cities





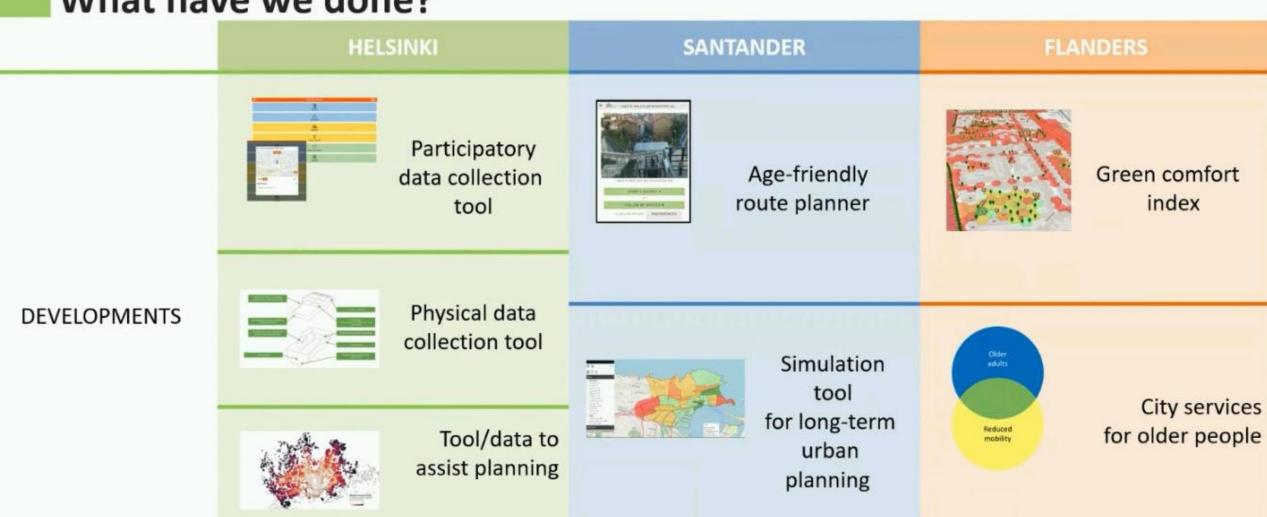
CC3 CIVIL SERVANTS & OLDER CITIZENS

Creation of user journeys to prioritize user requirements based on importance and technical feasibility.





### What have we done?



# SANTANDER PILOT – Simulation tool for long-term urban planning

#### D1: Outdoor spaces and buildings

| T1.1:Neighbourhood walkability | 24 | 6,04 | T1.2: Accessibility of public spaces and build | 22 | 5,54 | T1.3: Public safety                       | 22   | 5,54 | T1.4: Environmental conditions            | 32 | 8,05 |
|--------------------------------|----|------|--|----|------|---|------|------|---|----|------|
| 1.1.1.Rest places              | 17 | 1,03 | 1.2.2.Accessible public buildings              | 36 | 2,01 | 1.3.1. Rate of crimes against older peop  | 1 40 | 2,20 | 1.4.1. Location of public green and water | 20 | 4,03 |
| 1.1.2.Benches                  | 15 | 0,91 | 1.2.1.Accessible public spaces                 | 35 | 1,93 | 1.3.2. Physical incidents in public space | e 60 | 3,34 | 1.5.1. Temperature                        | 21 | 1,03 |
| 1.1.3 Public toilets           | 21 | 1,27 | 1.2.3.Accessible open space                    | 29 | 1,59 |   |      |      | 1.5.2. Light areas                        | 21 | 1,04 |
| 1.1.5.Walkways                 | 23 | 1,39 |  |    | -    | -1  |      |      | 1.5.3. "Quiet" zones                      | 16 | 0,80 |
| 1.1.6.Sheltered zones          | 13 | 0,79 |  |    |      |   |      |      | 1.5.4. Clean air                          | 23 | 1,15 |
| 11 & Cenecurality              | 11 | 0.66 | 1  |    |      |   |      |      |   | _  |      |

#### D2: Transport and mobility

| T2.1. Access to public transport stops  | 32 | 5,23 | T2.2. Access to priority vehicle parking    | 18 | 2,99 | T2.3. Urban accessibility solutions        | 32 | 5,2 | 5 T24. Traffic levels  | 17 | 2,74 |
|---|----|------|---|----|------|--|----|-----|--|----|------|
| 2.1.1. Housing and public transportati  | 65 | 3,40 | 2.2.1. Priority parking in public buildings | 38 | 1,14 | 2.3.1. Urban accessibility solutions' sche | 60 | 3,1 | 2.4.1. Safe biking infraestructure   | 52 | 1,42 |
| 21.2 Bus shelters                       | 35 | 1,83 | 2.2.2 Special parking permits               | 38 | 1,14 | 2.3.2. Short time parking lots             | 40 | 2,1 | 2.4.2. Traffic volume  | 48 | 1,31 |
| 100000000000000000000000000000000000000 |    |      | 2.2.3 Maintenance in winter                 | 24 | 0.77 |  |    |     | the contract of the contract o |    | -    |

#### D3: Housing

| T3.1. Availability and affordability of housing | 62 | 21,25 | T3.2. Accessible housing  | 38  | 13,03 |
|---|----|-------|---------------------------|-----|-------|
| 3.1.1. Public housing options                   | 57 | 12,11 | 3.2.1. Accessible housing | 100 | 13,03 |
| 3.1.2 Protected flats for older people          | 43 | 9,14  |                           |     |       |

#### D4: Social participation and communication

| T4.1. Accessibility of participation<br>opportunities | 53 | 12,89 | T4.2. Internet access  | 47  | 11,44 |
|---|----|-------|------------------------|-----|-------|
| Access to community-based activities                  | 22 | 2,84  | 4.2.1. Internet access | 100 | 11,44 |
| Access to community centers                           | 18 | 2,32  |                        |     |       |
| Access to convenience stores                          | 14 | 1,81  |                        |     |       |
| Access to leisure services                            | 14 | 1,81  |                        |     |       |
| Access to health services                             | 14 | 1,81  |                        |     |       |
| Access to cultural and educational fac                | 10 | 1,29  |                        |     |       |
| Access to sites of worship                            | 8  | 1,03  |                        |     |       |

Age-Friendliness Neighbourhood Index (AFNI)

| DOMAIN                              | Points | %   |
|-------------------------------------|--------|-----|
| 01: Outdoor spaces and buildings    | 25,17  | 25% |
| 02: Transport                       | 16,22  | 16% |
| 03: Housing                         | 34,28  | 34% |
| 04: Social participation and commun | 24,33  | 24% |
| Total                               | 100    |     |

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## SANTANDER PILOT – Simulation tool for long-term urban planning

# QEELO

#### WHAT?

- Provide a tool for urban planning focused on age friendliness
- Develop an Age-Friendliness Neighbourhood Index (AFNI) which integrates:
  - Urban accessibility
  - Access to urban services
  - Public and private infrastructures for older adults
  - Amenities available in the urban space
  - Multicriteria calculation of AFNI
  - Identify priority areas
  - Simulate future scenarios: cost- benefit analysis

# SANTANDER PILOT – Simulation tool for long-term urban planning

#### HOW?

#### **DIGITAL TWIN**

- Mapping the city information and generating the Digital Twin
- Generating a portfolio of solutions
- AFIS communication
  - 1. Potentially, create AFIS scenario with domain priorities
  - Ask AFIS for evaluation and optimal location
    - Visualizing in chart and GIS Map

|                           |                |                   |        | Search               |           | Age Frendiness Index<br>9       |
|---------------------------|----------------|-------------------|--------|----------------------|-----------|---------------------------------|
| Neighborhood              | C AgeFriendlin | nessIndex 🗘 score | ≎ P>65 | Ç P>80               | ¢         | 1                               |
| La Tierruca               | 3.95           | 3.99              | 26.4   | 9.29                 |           | Store 5 DI Outdoor environments |
| Cueto                     | 3.55           | 3.58              | 17.13  | 4.77                 |           |                                 |
| Calle Alta -<br>Valdecila | 2.66           | 2.68              | 28.08  | 10.16                | •         |                                 |
|                           |                |                   |        |                      |           |                                 |
|                           |                |                   |        | D4 Secret participal |           | patient and making              |
|                           |                |                   |        | D4 0000 10 000       | en a como |                                 |
|                           |                |                   |        |                      |           |                                 |

#### AFIS (Age-Friendliness Index Simulator)

- Setup, currently fixed priorities from expert criteria
  - · Loading map setup: addresses, neighbourhood, services, city graph
  - Creating simulation configuration: Weights, conveying or banned streets

#### 2. Simulation

- Compute isochrones (once per simulation)
- Evaluate amenities within reach, then evaluating AFNI
- Compute Isochrone Overlapping for optimal service placement
- Visualize manual indicator changes simulation in visor



#### SANTANDER PILOT – SIMULATION TOOL FOR LONG-TERM URBAN PLANNING





#### FOR WHOM?

- 2 target group :
  - Decision-makers: have a diagnosis of the age friendliness of the different neighbourhoods of the city in order to make informed decisions.
  - Civil servants: urban planners and technicians will
    use the simulation tool to be able to identify in
    which parts of the city older people face more
    barriers and in which domains, and to simulate
    beforehand which would be the impact of the
    implementation of different solutions.

Name: Francisco

Age: 59

Job: Urban planning councillor

Lives in: Santander, Spain

Hobbies: Being involved in social and

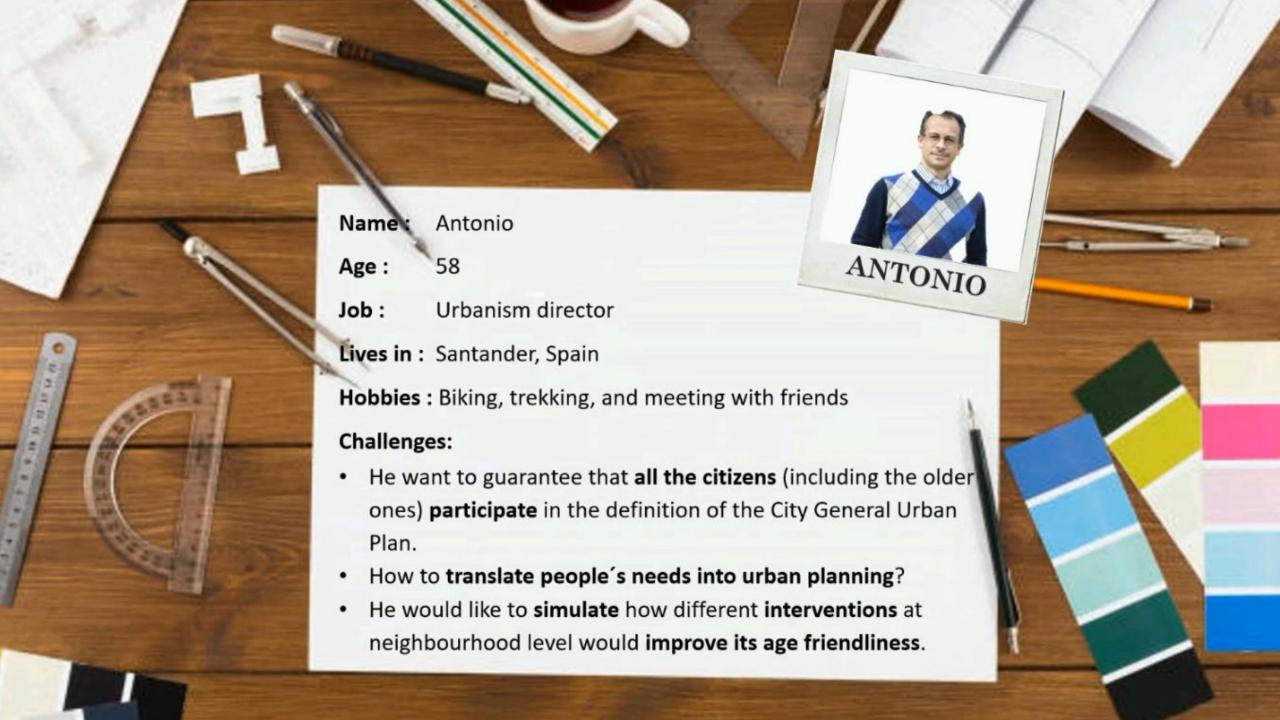
cultural activities and associations. To spend

time with his family

#### Challenges:

- He uses a wheelchair to move and knows well the barriers a person with mobility issues can find at city level.
- He wants to know how to adapt the city of Santander to the needs of the older citizens
- He wants to make informed decisions when he decides how to spend the municipal budget.





# Santander UC2: Simulation tool for long-term urban planning [TEC]

Francisco is **urban planning councillor** in the city of Santander .

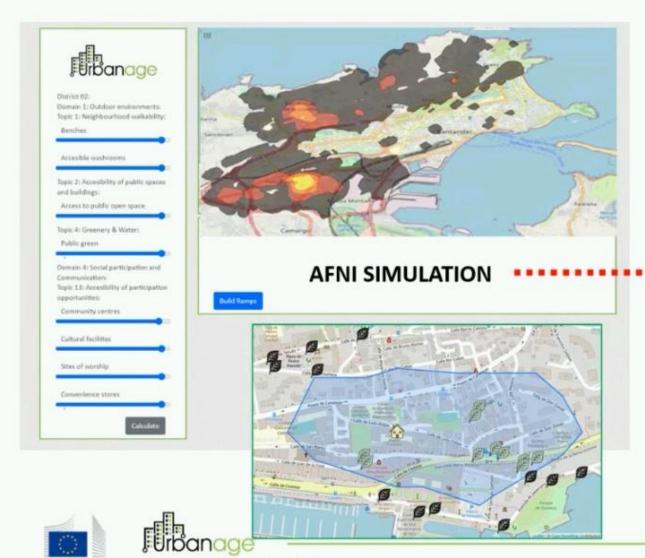
He is aware of the **demographic change** and the **challenges** it represents for the **city** of Santander and to its capacity to offer the best to its citizens.

He wants to make **informed decisions** when he decides how to spend the **municipal budget**.

With that objective he would like to know which are the less age friendly in order to improve them. How age friendly are the city's neighbourhoods?



# Age Friendliness Index



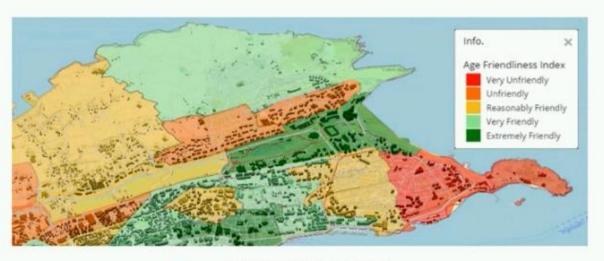


Age Friendliness Neighbourhood Index (AFNI) SIMULATION

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# Age Friendliness Index





#### **NEIGHBOURHOOD LEVEL**

**BUILDING LEVEL** 

| Neighborhood C                             | AgeFriendlinessIndex | Outdoor<br>C environments<br>(D1) | Transport and mobility (D2) | © Housing (D3) | Social participation & Communication (D4) | C score C |
|--|----------------------|-----------------------------------|-----------------------------|----------------|---|-----------|
| La Tierroca                                | 3.95                 | 7.62                              | 0                           | 0              | 8.54                                      | NaN       |
| Castilla - Hermida -<br>Pesquero           | 3.67                 | 5.06                              | 0                           | 0              | 9.02                                      | NaN       |
| Cludad jardin - Porrüa<br>- Cuatro Caminos | 2.09                 | 4.64                              | ė.                          | 0              | 3.79                                      | Nati      |
| Perfocastilis - Ornega y<br>Gesset         | 2.12                 | 5.84                              | 0                           | 0              | 2.67                                      | NaN       |
| Cueto                                      | 3.55                 | 8.87                              | 0                           | 0              | 5.44                                      | NaN       |
| San Franctico -<br>Prondio                 | 1.81                 | 4.03                              | 0                           | 0              | 3.28                                      | NaN       |
| Estaciones - Catedral                      | 4.47                 | 6.44                              | 0                           | 0              | 11.71                                     | NaN       |
| San Fernando                               | 3.97                 | 6.31                              | 0                           | 0              | 9.27                                      | NoN       |
| El Sardinero                               | 5.96                 | 21.69                             | 0                           | 0              | 2.07                                      | NaN       |
| Calle Alta - Valdecila                     | 2.66                 | 6.19                              | 0                           | 0              | 4.54                                      | Nunt      |



Age Friendliness Neighbourhood Index (AFNI)

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# Simulation tool for long-term urban planning





**DIGITAL TWIN** 

# Identification of Priority Areas

Francisco has a meeting with Antonio, Urbanism director, and they discuss where they can improve and how.







# **US8: Identification of Priority Areas**

| Description |

| Neighborhood                       | AgeFriendlinessIndex | Outdoor environments (D1) | ☼ Transport and mobility (D2) | C Housing (D3) |
|------------------------------------|----------------------|---------------------------|-------------------------------|----------------|
| La Tierruca                        | 3.95                 | 7.62                      | 0                             | 0              |
| Cueto                              | 3.55                 | 8.87                      | 0                             | 0              |
| Calle Alta - Valdecilla            | 2.66                 | 6.19                      | 0                             | 0              |
| S-20 - La Torre                    | 1.06                 | 4.18                      | 0                             | 0              |
| San Român de La Llanilla           | 2.62                 | 6.61                      | 0                             | 0              |
| Valdenoja                          | 1.21                 | 4.53                      | 0                             | 0              |
| El Alta - Conservatorio - Altamira | 3.9                  | 6.34                      | 0                             | 0              |
| Menéndez Pelayo                    | 2.12                 | 5.24                      | 0                             | 0              |
| La Albericia                       | 1.86                 | 4.6                       | 0                             | 0              |
| Paseo Pereda - Puertochico         | 3.1                  | 6.37                      | 0                             | 0              |

In the objectives of the municipality during this year we want to improve the public spaces...which neighbourhood would improve age-friendliness most by improving public spaces?

6.33 4.23 3.71 5.62

**MULTICRITERIA ANALYSIS** 

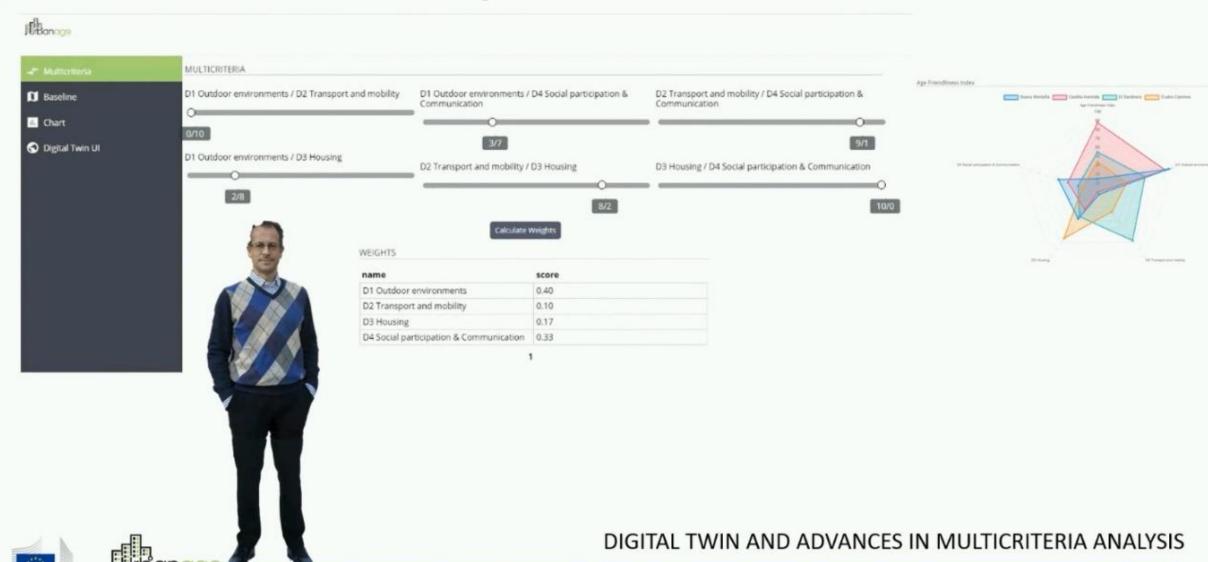


**Urbanage** 

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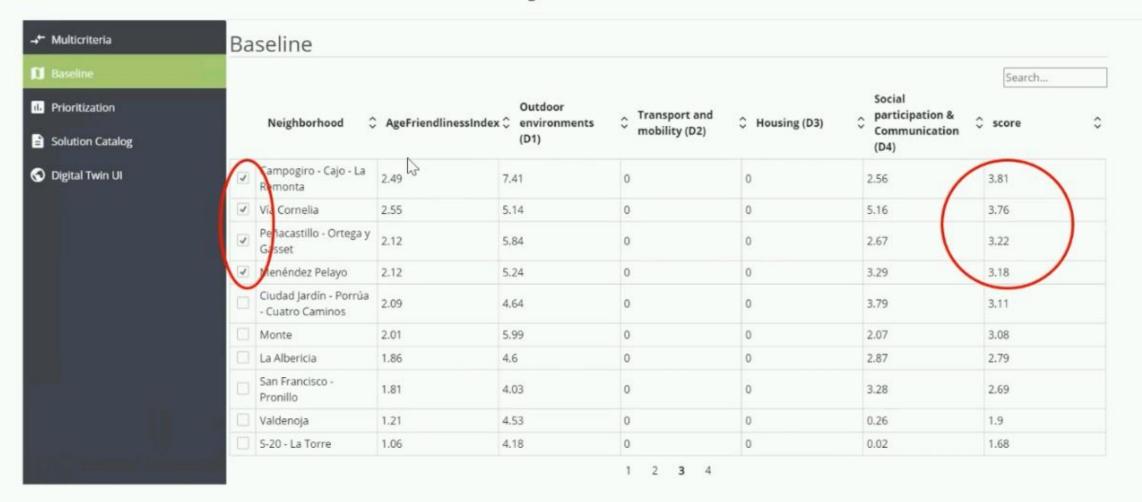
# **US7: Multicriteria Analysis**

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21

# **US7: Multicriteria Analysis**

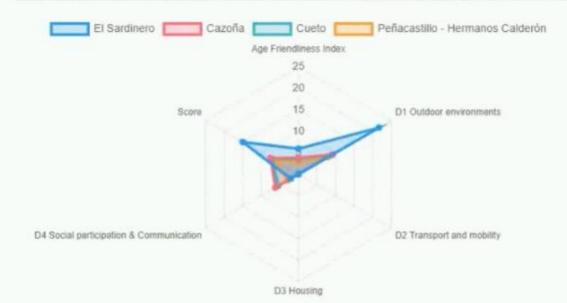




# Multicriteria Analysis for the Identification of Priority Areas



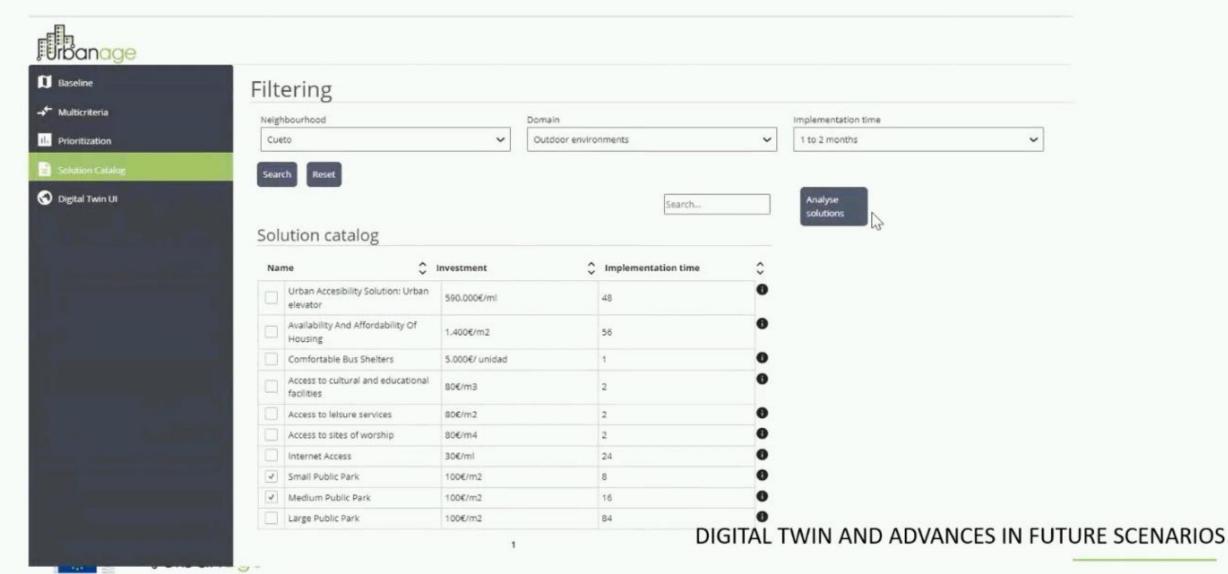
#### Prioritization



|  |           |                     |       | Search |   |
|--|-----------|---------------------|-------|--------|---|
| Neighborhood 🗘                         | AgeFriend | linessIndex 🗘 score |       | ≎ P>80 | 0 |
| El Sardinero                           | 5.96      | 14.00               | 30.9  | 10.54  | ı |
| Cazoña                                 | 3.84      | 7.55                | 28.45 | 7.17   | ì |
| Cueto                                  | 3.55      | 7.14                | 17.13 | 4.77   | ì |
| Peñacastillo -<br>Hermanos<br>Calderón | 2.71      | 5.96                | 13.19 | 3.37   | • |

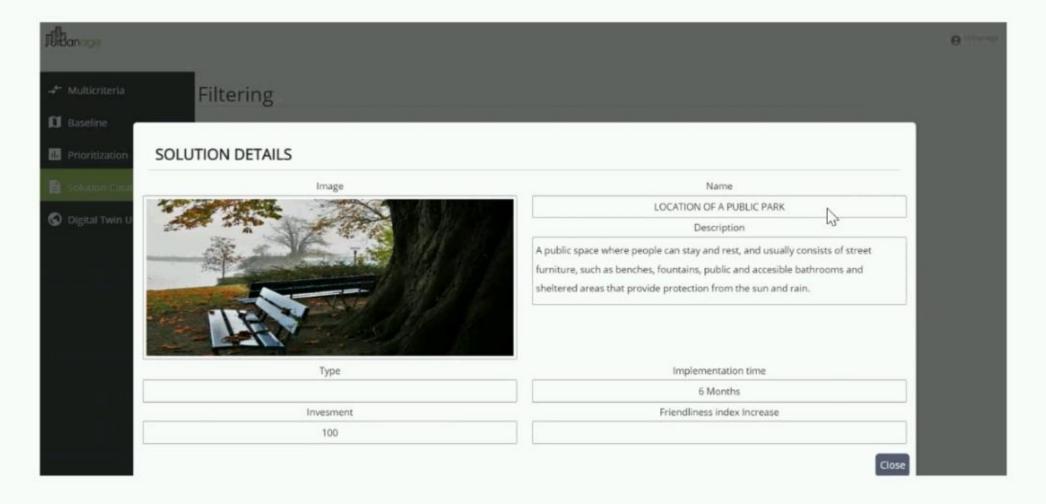
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# Simulate Future Scenarios (First Steps)



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# Simulate Future Scenarios (First Steps)

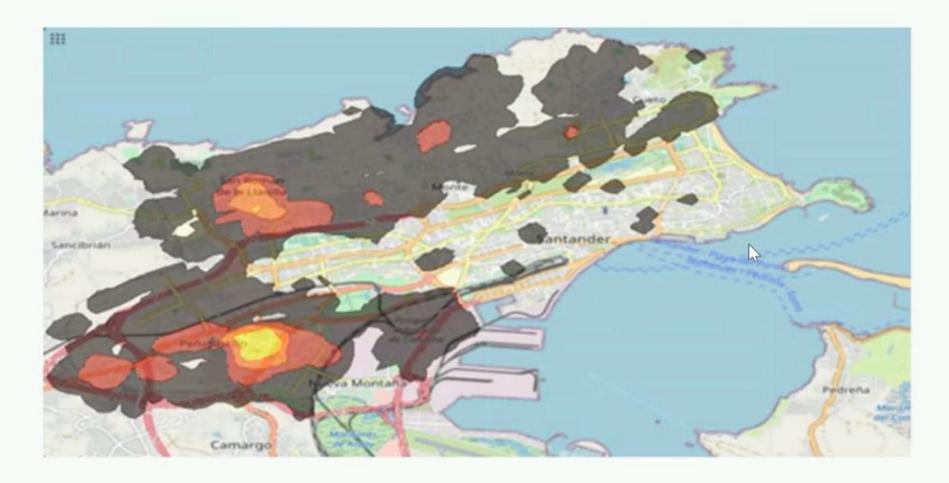






25

# Santander UC2: Simulation tool for long-term urban planning





# Thank you for your attention

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