



Funded by
the European Union
NextGenerationEU

REPower-CEST

VTT

Citizen energy resilience in Finland

Leena Eerolainen, leena.eerolainen@vtt.fi

Mia Ala-Juusela, mia.ala-juusela@vtt.fi

10/10/2025 VTT – beyond the obvious

 SUSTAINABLE
PLACES 2025

Today's agenda

1. New conceptualizations of resilience terminology related to energy
2. Background: Preparedness in Finland and its significance
3. Citizen energy resilience in Finland—preliminary results
 - Empirical insights on the state of and main challenges for enhancing citizen energy resilience in Finland + policy suggestions for measures to tackle them
 - The role of NGOs in the resilience network
- Research methodology: desktop research on existing official documents and NGO interviews

Bridging resilience concepts

- Energy resilience (IEA): "The capacity of the energy system and its components to cope with a hazardous event or trend, to respond in ways that maintain its essential functions, identity and structure as well as its capacity for adaptation, learning and transformation"
- Societal resilience: "The capacity of social systems—such as individuals, communities, and institutions—to absorb, adapt to, and transform in response to external stresses and disturbances, including political, economic, and environmental changes"
- Co-resilience: "A coordinated and systematic multi-stakeholder approach to strengthening holistic energy resilience and multi-level preparedness among citizens"
- Socio-technical transition approach: an attempt to bridge the technical and societal sides of the resilience discourse

Citizen energy resilience — CER

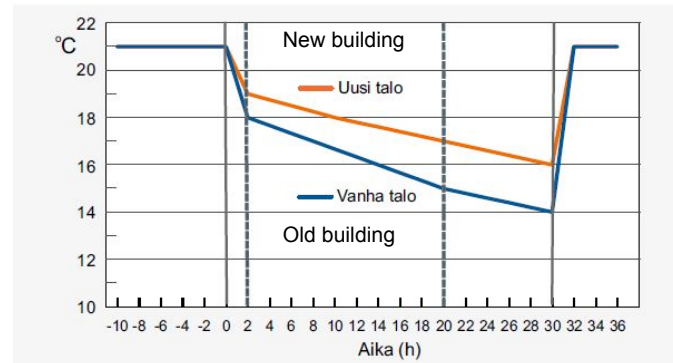
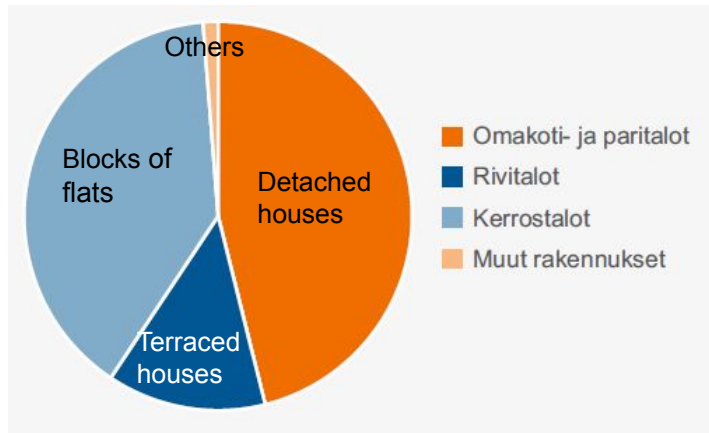
- CER is the **capacity to adapt to disruptions** in energy supply (both service interruptions and price spikes)
- CER is a **component of comprehensive security**, climate and energy policies
- CER is a **multidimensional construct**: includes technical, social and communal aspects.
 - However, it is not solely a technological matter nor an individual responsibility – it necessitates societal engagement and institutional support to enhance citizen-level participation
- **Co-resilience** and seamless cooperation between stakeholders is needed
- **Citizen awareness has increased** after 2022 and the subsequent energy price fluctuations, but **action is hindered by costs and systemic barriers**

Resilience, preparedness, Finland

- Resilience in Finland:
 - strong national preparedness strategies but citizen-level energy resilience is less discussed
 - socio-political perspective: entails safeguarding critical societal functions under exceptional circumstances
- Multiple interrelated levels and drivers:
 - Security Strategy for Society (The Security Committee, Ministry of Defense, 2025)
 - Preparedness Union Strategy (European Commission, 2025)
 - NATO (Article 3: “Resilience is both a national responsibility and a collective commitment”)
- Importance: Cold climate and long distances increase risks during crises (e.g. geopolitical situation, climate change)

Energy resilience needs in cold climates (cf. -72h scenario)

- The distribution of Finnish residents across different types of buildings.
- Indoor temperature in old and new energy-efficient Finnish detached houses during a power outage with an outdoor temperature of -15°C .



People to be evacuated exceeds 1M people within a few days.

Energy resilience paradigms arising from the NGO interviews (thematic analysis)

Resilience as agency and skills	Psychological resilience	The role of state and society in preparedness	NGO funding cuts
Anticipating potential crises	The need for communal preparedness spaces	Crisis response, evacuation and resource management	Education and guidance
Household-level preparedness	Increasing (energy) poverty	Support structures for enhancing energy resilience	Volunteering and tagible NGO networks
Automation + electricity market functionality	Justice issues in the green/clean transition	Cross-sectoral collaboration and governance	Stress among small business owners
Energy efficiency renovations	Diminished capacities weakening resilience	Communications network	Project funding challenges
Community and collective resilience	Shift towards climate-conscious mindset	Need for emphasized communications	Electrification of transportation

Burial services

Key challenges

- **Socioeconomic inequality:** Not all citizens can afford energy-efficient renovations or alternative heating systems.
- **Geographical disparities:** Rural areas often have better technical preparedness (e.g., wood stoves, wells), but aging populations struggle with physical tasks. Urban areas and district heating.
- **Fragmented communication:** Information is scattered across organizations and is mostly digital, excluding some groups. Some voices are largely excluded.
- **Limited support structures:** Citizens are expected to prepare individually but lack coordinated community-level support.
- **Underutilized civil society:** NGOs are willing to help but lack clear roles, funding, and coordination.

Preliminary measures to tackle challenges (1/2)

- **Strengthened emphasis on building co-resilience**
 - Promote structured collaboration between municipalities, NGOs, citizens, and authorities
 - Establish local preparedness centers (e.g., village halls, churches) with backup energy solutions
- **Enhancing technological preparedness:**
 - Support decentralized energy systems (e.g., solar panels, battery storage)
 - Improve building energy efficiency to slow heat loss during outages
 - Encourage use of electric vehicles as backup power sources
- **Improving accessibility & equity:**
 - Increase financial support for energy renovations, especially for vulnerable groups
 - Ensure energy resilience measures are possible regardless of income or location

Preliminary measures to tackle challenges (2/2)

- **Boosting citizen energy skills & awareness:**
 - Develop national plans to teach “energy skills” (e.g., consumption timing, emergency preparedness)
 - Integrate resilience education into public outreach and school curricula
- **Enabling larger civil society participation:**
 - Systematically map NGO resources and clarify their roles in resilience efforts.
 - Reduce administrative burdens and ensure sustainable funding
- **Streamlining regulations:**
 - Simplify permit processes for energy renovations and decentralized energy installations
- **Continuing climate action:**
 - Mitigating climate change is the most effective long-term energy resilience strategy

NGOs as a part of the preparedness network

The role of NGOs in joint resilience actions and supporting energy resilience

- **Preparedness**
 - Teaching and advising on preparedness and energy skills
- **During crises**
 - Strengthening mental crisis endurance; maintaining familiarity of experiences and agency
 - Utilizing competence resources and networks

Four-layer model for engaging NGOs

- **1. Communication**
"We call for genuine dialogue."
- **2. Smoothness of perational models**
"Working together wasn't that easy."
- **3. Increasing awareness**
"I wish people would at least understand what kind of resources we have."
- **4. Funding and securing it**
"The resilience of organizations has been severely weakened due to cuts."

Next steps for research

- Interviews with authorities and individuals responsible for municipal preparedness
- A questionnaire for municipalities and housing sector about citizen energy resilience (qualitative sampling)
- Media analysis on energy crisis news reporting in Finland (881 news articles) to explore the experiential aspect of energy vulnerability and resilience measures undertaken by both individual citizens and municipalities



bey⁰nd the obvious

Leena.eerolainen@vtt.fi
Mia.ala-juusela@vtt.fi